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SERIAL NUMBER 10/691,777	FILING or 371(c) DATE 10/22/2003 RULE	CLASS 705	GROUP ART UNIT 3628	ATTORNEY DOCKET NO. 062403.P001	
APPLICANTS Howard M. Lee, Seattle, WA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** SMALL ENTITY ** 02/20/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/s/ GOR N BORISSOV/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY WA	SHEETS DRAWINGS 12	TOTAL CLAIMS 72 INDEPENDENT CLAIMS 9
ADDRESS Mark S. Peloquin PELOQUIN, PLLC Suite 4100 800 Fifth Avenue Seattle, WA 98104-3100 UNITED STATES					
TITLE Business performance and customer care quality measurement					
FILING FEE RECEIVED 1211	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		